

Operating Principles for ISHI Certified Members



These Operating Principles are intended to serve as guidelines for our interactions with real estate agents and brokers, customers and business partners. Their purpose is to foster and preserve the spirit of our enterprise and to promote the well-being of all concerned.

1)	The member shall commit to excellence
2)	The Member shall treat people fairly and respectfully; value diversity
3)	The member shall uphold and Insist on Integrity
4)	The member shall communicate openly, honestly and directly with all clients and/or representatives
5)	The member shall listen with an open mind; learn from everything
6)	The member shall take responsibility; lead by example
7)	The member shall establish purpose before action
8)	The Member will only express sound opinions to clients and/or representatives
9)	The member will always act in good faith and character
10)	The member will not disclose <i>any</i> information about the home inspection to any third party without the consent of the client and/or representative.
11)	The member will not offer nor accept any form of compensation from anyone other than that of the fee for the service rendered.
12)	The member will make every effort to uphold all the principles outlined above and to report any violations of these principles to the society for immediate action.